

**LEGAL RESEARCH REPORT**

**AME and QME Supplemental Reports**

**(PART-A INJURED WORKERS ANALYSIS)**

March 1, 2026

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# CALIFORNIA WORKERS' COMPENSATION SUPPLEMENTAL REPORTS: AME AND QME RULES, DEADLINES, AND PROTECTIONS FOR INJURED WORKERS

This report explains the rules for supplemental medical-legal reports in California workers' compensation cases. A supplemental report is a follow-up medical report that a doctor writes after completing an initial evaluation of your injury. It addresses new medical records, test results, or questions that came up after the first report was finished. Understanding how these reports work, who can request them, and what deadlines apply can protect your rights as an injured worker.

Risk Level: Medium to High, depending on whether you have an attorney and whether a supplemental report could reduce or increase your benefits.

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## Part 1: What Are Supplemental Reports?

This section explains what supplemental reports are and why they matter in your workers' compensation case.

### Understanding the Basics

When you are injured at work in California, the workers' compensation system uses medical evaluations to decide important questions about your case. These questions include what caused your injury, how disabled you are, and what medical treatment you need. A doctor called a medical evaluator examines you and writes a detailed report with their medical opinions.

Sometimes, after that first report is finished, new information comes up. You might have new test results, a surgery, or updated treatment records. When this happens, either side in the case — you or the insurance company — can ask the same doctor to review the new information and write a supplemental report. This is a written follow-up that the doctor prepares without examining you again in person. The doctor reviews the new records and answers specific questions about how the new information affects their earlier opinions. See Cal. Code Regs. tit. 8, § 38(i) (<https://www.dir.ca.gov/t8/38.html>).

### Why Supplemental Reports Matter

Supplemental reports can change the outcome of your case. They can raise or lower your permanent disability rating (a number that measures how much your injury limits your ability to work). They can also change the doctor's opinion about apportionment (how much of your disability is from the work injury versus other causes). Because these reports carry significant weight, the law imposes strict rules about when they can be requested, what they can cover, and how quickly the doctor must complete them.

### Supplemental Reports vs. Factual Corrections

California law creates two separate pathways for follow-up after an initial report. A supplemental report addresses new medical records, omitted issues, or clarification requests. A factual correction under Cal. Code Regs. tit. 8, § 37 (<https://www.dir.ca.gov/t8/37.html>) is narrower — it fixes specific factual errors in the original report that can be verified from written records. For example, if the doctor wrote the wrong date of injury or listed the wrong body part, that is a factual correction. If you want the doctor to review a new MRI and update their opinion, that requires a supplemental report.

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## Part 2: QME vs. AME — Two Types of Medical Evaluators

This section explains the two types of doctors who perform medical evaluations and how the type affects supplemental report rules.

### Qualified Medical Evaluator (QME)

A Qualified Medical Evaluator (QME) is a doctor certified by the California Division of Workers' Compensation (DWC) to examine injured workers and write medical-legal reports. To become a QME, a doctor must hold a

valid California medical license, pass a certification exam, and complete a training course on report writing. The DWC appoints QMEs for two-year terms. See Cal. Lab. Code § 139.2 (<https://www.dir.ca.gov/t8/38.html>).

If you do not have an attorney, you receive a QME panel — a list of three QME doctors — from the DWC. You choose one doctor from the panel to evaluate you. This process is governed by Cal. Lab. Code § 4062.1 (<https://employeesfirstlaborlaw.com/labor-code-%C2%A74062-1-panel-qme-process-unrepresented-workers/>). QME reports provide non-binding expert opinions, meaning the Workers' Compensation Appeals Board (WCAB) (the court that decides workers' compensation disputes) can accept, reject, or give different weight to the doctor's opinions.

### **Agreed Medical Evaluator (AME)**

An Agreed Medical Evaluator (AME) is a doctor that both sides — your attorney and the insurance company — agree to use. The AME process is available only when you have an attorney representing you. Unlike QMEs, AMEs do not need DWC certification, though many AMEs are also certified QMEs. See Cal. Lab. Code § 4062.2 (<https://law.justia.com/codes/california/2011/lab/division-4/4060-4068/4062.2>).

AME reports generally carry more weight at the WCAB because both sides agreed to use that doctor. When parties select an AME, they may negotiate specific rules for supplemental reports as part of their agreement. This can give both sides more control over how and when supplemental reports are requested.

### **How the Doctor Type Affects Supplemental Reports**

The rules for supplemental reports differ based on whether the evaluator is a QME or an AME. QME supplemental reports follow strict state regulations with no room for party agreements on protocol. AME supplemental reports may follow negotiated terms. Most importantly, if you are unrepresented (you do not have a lawyer) and a QME evaluated you, special protections restrict when supplemental reports on disability and apportionment can be requested. These protections are explained in Part 5 below.

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## **Part 3: When You Can Request a Supplemental Report**

This section covers the situations that allow a party to request a supplemental report.

### **Valid Reasons for a Supplemental Report**

You or the insurance company can request a supplemental report in the following situations:

- New medical records are available. If you had surgery, received new test results, or saw a specialist after the first evaluation, either side can send these records to the evaluator and ask for an updated opinion. The records must be served on the opposing party as required by Cal. Lab. Code § 4062.3 (<https://www.dir.ca.gov/t8/35.html>). See Cal. Code Regs. tit. 8, § 38(i) (<https://www.dir.ca.gov/t8/38.html>).
- The doctor missed an issue. If the original cover letter asked the doctor to address a specific medical question and the doctor did not address it, you can request a supplemental report on that omitted issue. Under Cal. Code Regs. tit. 8, § 9795(c) (<https://www.dir.ca.gov/t8/9795.html>), this supplemental report may be provided at no additional fee.
- Clarification is needed. If the doctor's original opinions are unclear or lack sufficient explanation, a supplemental report can ask the doctor to explain their reasoning more fully.
- Your condition has changed. If your medical condition has improved or worsened since the evaluation — for example, because of treatment or the passage of time — a supplemental report may address how these changes affect the doctor's earlier conclusions. See OrthoLegal Group, *The Role of Supplemental Reports in QME Evaluations* (<https://ortholegalgroup.com/supplemental-reports-in-qme-evaluations/>).
- A judge or the DEU directs a supplemental report. The Disability Evaluation Unit (DEU) (the state office that calculates disability ratings), the Administrative Director, or a Workers' Compensation Administrative Law Judge (WCJ) (the judge who decides your case) may order the doctor to write a supplemental report.

### **What Is Not Allowed**

You cannot use a supplemental report simply to ask the doctor to change their mind based on the same medical records. A supplemental request must be grounded in new information, a genuinely omitted issue, or a specific need for clarification. Requests that are really just disagreements with the doctor's conclusions — without new evidence — are likely to be rejected or produce no meaningful change.

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## Part 4: Deadlines You Must Know

This section explains the strict timelines for supplemental reports under California law.

### The 60-Day Rule

The doctor must complete and submit a supplemental report within 60 calendar days from the date a party sends a written or electronic request. This deadline is set by Cal. Code Regs. tit. 8, § 38(i) (<https://www.dir.ca.gov/t8/38.html>). The 60-day clock starts on the date you or the insurance company sends the request — not the date the doctor receives it.

***Important: There is no grace period. If the 60th day passes and the doctor has not issued the report or obtained an approved extension, the late report can be challenged and a replacement evaluator may be requested.***

### Extensions of the Deadline

The 60-day deadline can be extended in limited situations:

- Party agreement (up to 30 days). Both sides can agree to give the doctor up to 30 additional days without DWC approval. See Cal. Code Regs. tit. 8, § 38(i) (<https://www.dir.ca.gov/t8/38.html>).
- Waiting for test results (up to 30 days). If the doctor is waiting for test results or a consulting physician's report needed to address the disputed medical issues, the DWC Medical Director may grant up to 30 additional days.
- Good cause (up to 15 days). The DWC Medical Director may grant up to 15 additional days for "good cause." Under Cal. Lab. Code § 139.2(j)(1)(B) (<https://www.dir.ca.gov/t8/38.html>), good cause is defined narrowly to include only medical emergencies, death in the evaluator's family, natural disasters, or community catastrophes. Computer problems and staff departures do not qualify.

### Comparison to Initial Report Deadlines

The initial comprehensive report must be completed within 30 days from the date the doctor examines you. The supplemental report deadline of 60 days is measured differently — from the date of the written request, not from an examination date. This distinction matters for tracking your deadlines accurately.

### Factual Correction Deadlines

If you need a factual correction under Cal. Code Regs. tit. 8, § 37 (<https://www.dir.ca.gov/t8/37.html>), different timelines apply. You must request the correction within 30 days of receiving the report. The doctor then has 10 days (or 15 days if the insurance company also files) to review and respond. This is a faster, narrower process than a supplemental report.

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## Part 5: Special Protections for Unrepresented Workers

This section explains important rules that protect injured workers who do not have an attorney.

### The Gatekeeping Rule

If you do not have a lawyer, California law provides a powerful protection. Under Cal. Code Regs. tit. 8, § 36(e) (<https://www.dir.ca.gov/t8/36.html>), after a QME issues a report that addresses permanent impairment, permanent disability, or apportionment, no party can request a supplemental report on those same issues until after the Disability Evaluation Unit (DEU) has issued an initial summary rating report. A summary rating report is the DEU's calculation of your permanent disability percentage based on the doctor's findings.

This means the insurance company cannot ask the QME to revise findings about how disabled you are — or how much of your disability comes from the work injury — until the DEU has first calculated a rating. This rule prevents either side from pressuring the doctor to change important conclusions before you have an official disability number.

### Three Exceptions to the Gatekeeping Rule

The gatekeeping restriction does not apply in these situations:

- Factual corrections. Requests for factual corrections under Cal. Code Regs. tit. 8, § 37 (<https://www.dir.ca.gov/t8/37.html>) are always permitted, because they correct verifiable factual errors rather than change medical opinions.
- DEU-directed reports. The DEU itself can direct the QME to issue a supplemental report before issuing a summary rating, if clarification is needed to complete the rating.
- Judge or Administrative Director orders. A Workers' Compensation Judge or the Administrative Director can order a supplemental report at any time.

### Different Rules for Workers with Attorneys

If you have an attorney, the gatekeeping rule under Cal. Code Regs. tit. 8, § 36(e) (<https://www.dir.ca.gov/t8/36.html>) does not apply. This means that when you are represented, either side can request supplemental reports on permanent disability and apportionment without waiting for a DEU rating. This creates an important difference between represented and unrepresented workers.

***Important: If you are unrepresented and the insurance company asks the QME for a supplemental report on your permanent disability before the DEU has issued a rating, the QME must refuse that request. If this happens to you, you should bring it to the attention of the DWC or a Workers' Compensation Judge.***

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## Part 6: Rules Against Private Communications with Evaluators

This section explains the anti-private-contact rules that protect fairness when supplemental reports are requested.

### What Are Ex Parte Communications?

An ex parte communication is any private contact with the medical evaluator by one side without the other side knowing about it. California law strictly prohibits ex parte communications with QMEs and AMEs. Under Cal. Lab. Code § 4062.3(e) (<https://www.dir.ca.gov/t8/35.html>), all communications with a medical evaluator must be in writing and must be served on the opposing party.

### How These Rules Apply to Supplemental Requests

When you or the insurance company sends a supplemental report request to the doctor, that request is a "communication" under the law. You must send a copy to the other side at the same time you send it to the doctor. If you include new medical records with your request, those records are considered "information" under Cal. Lab. Code § 4062.3 (<https://www.dir.ca.gov/t8/35.html>) and must also be served on the opposing party.

Under Cal. Code Regs. tit. 8, § 35(g) (<https://www.dir.ca.gov/t8/35.html>), copies of all records sent to the evaluator must be sent to all parties. Failure to do so is treated as an ex parte communication.

### Consequences of Breaking These Rules

If a party contacts the medical evaluator privately — for example, by sending medical records or a request letter without copying the other side — the other party has the right to:

- End the evaluation and request a new evaluator under Cal. Lab. Code § 4062.2 (<https://law.justia.com/codes/california/2011/lab/division-4/4060-4068/4062.2>), or
- Continue with the evaluation despite the violation

The party that broke the rules may also be ordered to pay for the evaluation, even if the report is later ruled inadmissible. See Bradford & Barthel, A Checklist for Communications with the QME (<https://bradfordbarthel.com/2022/10/06/a-checklist-for-communications-with-the-qme/>).

### Objecting to Non-Medical Records

Under Cal. Code Regs. tit. 8, § 35(d) (<https://www.dir.ca.gov/t8/35.html>), if the opposing party objects within 10 days to any non-medical records or information proposed to be sent to the evaluator, those materials cannot be provided to the evaluator unless a Workers' Compensation Judge orders otherwise. This includes items like surveillance footage, claims investigation reports, or employer records that are not medical in nature.

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## Part 7: What Supplemental Reports Can and Cannot Cover

This section describes the allowed and prohibited content of supplemental reports.

### Allowed Content

Supplemental reports can address four main categories:

- New medical evidence. The doctor can review recent treatment records, new imaging studies, surgery reports, or specialty consultations that were not available during the initial evaluation.
- Clarification of opinions. The doctor can explain unclear conclusions, provide the reasoning behind a disability rating, or cite the specific pages of the AMA Guides to the Evaluation of Permanent Impairment (the official manual used to calculate impairment ratings in California) that support their rating.
- Omitted issues. If a medical question was specifically asked in the original cover letter but not answered in the report, the supplemental report can address it. See Laird Lile LLP, Steps to Prevent and Combat a Poorly Written Medical-Legal Report (<https://www.lflm.com/news-knowledge/steps-to-prevent-and-combat-a-poorly-written-medical-legal-report/>).
- Changed clinical circumstances. If your condition has significantly changed due to surgery, new treatment, or worsening symptoms, the doctor can update opinions about permanency, impairment, or future medical care.

### Prohibited Content

Supplemental reports cannot be used to:

- Ask the doctor to simply change their mind based on the same records already reviewed
- Challenge the AMA Guides methodology because a party disagrees with how impairment is calculated
- Serve as a vehicle for one-sided legal arguments disguised as medical questions
- Revisit a permanent and stationary (P&S) determination (a finding that your condition has stabilized and will not significantly improve) without new medical evidence supporting that the determination should change

### Apportionment in Supplemental Reports

Apportionment is the process of determining how much of your permanent disability comes from the work injury versus other causes, such as aging or a prior condition. Under Cal. Lab. Code § 4663 (<https://www.coa.org/docs/distancelearningcourse/rw/RondeauApportionmentPresentation.pdf>), doctors must address apportionment in their reports. If the initial report failed to adequately explain apportionment or omitted it entirely, a supplemental request asking the doctor to provide the required apportionment analysis is appropriate.

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## Part 8: Enforcement — What Happens When Doctors Miss Deadlines

This section explains the consequences when evaluators fail to meet supplemental report deadlines.

### DWC Enforcement Actions

The Division of Workers' Compensation monitors whether QMEs and AMEs complete reports on time. Under Cal. Code Regs. tit. 8, § 51(a)(2) (<https://www.dir.ca.gov/t8/51.html>), the Administrative Director may deny reappointment to any QME who fails to comply with evaluation time frames on at least three occasions during a calendar year. This applies equally to initial reports and supplemental reports.

As of late 2024, the DWC Medical Unit has issued written warnings to QMEs and AMEs about "possible enforcement actions" for late report submissions. See daisyBill, QME Report Filing Under DWC Scrutiny (<https://kb.daisybill.com/articles/qme-report-filing-under-dwc-scrutiny>). This signals that the DWC takes deadline compliance seriously and is actively monitoring patterns of lateness.

### Replacing a Late Evaluator

If a doctor misses the 60-day supplemental report deadline and has not obtained an approved extension, either party can request a replacement evaluator under Cal. Code Regs. tit. 8, § 31.5(a)(12) (<https://www.dir.ca.gov/t8/31.5.html>). To preserve this right, you must object to the lateness before the doctor serves the report. If you wait until after the late report arrives, you may lose the right to request a replacement.

Under Cal. Code Regs. tit. 8, § 38(b) (<https://www.dir.ca.gov/t8/38.html>), neither you nor your employer will be charged for an evaluation that was not completed on time, unless both sides waive the right to a new evaluation and agree in writing to accept the late report.

### Penalties Against Insurance Companies

Insurance carriers and third-party administrators (TPAs) (companies that handle workers' compensation claims on behalf of insurers) have also faced significant monetary penalties for systemic delays in medical-legal reporting. Recent enforcement actions have resulted in penalties ranging from \$940,000 to \$3.53 million. These penalties show that the DWC views timely reporting as a system-wide priority.

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## Part 9: Working with the Disability Evaluation Unit (DEU)

This section explains how supplemental reports interact with the DEU's disability rating process.

### What the DEU Does

The Disability Evaluation Unit (DEU) is the state office that calculates your permanent disability rating based on the medical evaluator's report. After the QME or AME issues a report addressing permanent impairment and disability, the DEU reviews the findings and produces a summary rating report — a document that translates the doctor's medical findings into a disability percentage. See Cal. Code Regs. tit. 8, § 10160 (<https://www.dir.ca.gov/t8/10160.html>).

### Requesting a Supplemental Rating

If a supplemental medical report changes the doctor's findings on permanent disability, impairment, or apportionment, you can ask the DEU to issue a new rating based on the updated report. Under Cal. Code Regs. tit. 8, § 10160(f) (<https://www.dir.ca.gov/t8/10160.html>), you must submit this request within 20 days of receiving the supplemental report. Your request must include a copy of the letter you sent to the evaluator requesting the supplemental report and proof that you served that letter on the opposing party.

***Critical: If you miss the 20-day window, the DEU may decline to issue a supplemental rating. You would then need to ask a Workers' Compensation Judge or the Administrative Director to order the DEU to issue one.***

### Objecting to a Summary Rating

After the DEU issues a summary rating, you have the right to object. Under Cal. Lab. Code § 4061(g) (<https://www.dir.ca.gov/dwc/iwguides/iwguide03.pdf>), you can request reconsideration if: (1) the doctor failed to address all issues, (2) the doctor incompletely addressed issues, (3) proper evaluation procedures were not followed, or (4) the rating was incorrectly calculated.

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## Part 10: How to Request a Supplemental Report — Step by Step

This section provides a practical guide for requesting a supplemental report.

### Step-by-Step Process

1. Determine if your request is valid. Confirm that you have new medical records, the doctor omitted a requested issue, or you need genuine clarification. Requests based only on disagreement with the doctor's opinion, without new evidence, are unlikely to succeed.
2. Prepare your written request. Write a clear letter titled "Request for Supplemental Medical-Legal Report." Include the doctor's name and address, the date of the original report, and specific questions you want addressed. Be precise — for example: "Please review the attached post-surgical MRI dated June 15, 2025, and state whether it changes your causation opinion."
3. Gather supporting documents. If you are sending new medical records, list each record by date and type. Explain why each record was unavailable at the time of the original evaluation.
4. Serve the opposing party. Send a copy of your request letter and all supporting documents to the other side at the same time you send them to the doctor. Keep proof of service. This is required by Cal. Lab. Code § 4062.3(e) (<https://www.dir.ca.gov/t8/35.html>).
5. Send the request to the doctor. Submit your request in writing or by email. Record the exact date you sent it — the 60-day deadline starts on this date.

6. Track the deadline. Mark the 60th calendar day on your calendar. If the doctor does not respond by then and has not obtained an extension, object in writing before the report is served to preserve your right to request a replacement evaluator.

7. Review the supplemental report. When you receive the report, verify that the doctor addressed your specific questions. If the response is incomplete, you can request a second supplemental report or, if necessary, request a replacement evaluator.

### Tips for Writing Your Request

- Be professional and specific — avoid emotional language or accusations
- Focus on medical facts, not legal arguments
- Reference the original report by date
- Explain clearly what new information you are providing and why it matters
- Do not ask the doctor to change their conclusions — ask them to review new information and provide an updated opinion

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## Part 11: Medical-Legal Fee Schedule for Supplemental Reports

This section explains how supplemental reports are billed under California's fee schedule.

### Current Fee Structure

As of April 1, 2021, the California medical-legal fee schedule sets specific rates for supplemental reports. Under Cal. Code Regs. tit. 8, § 9795 (<https://www.dir.ca.gov/t8/9795.html>), a supplemental medical-legal evaluation report (billing code ML-203) is reimbursed at a flat fee of \$650.00, plus \$3.00 per page for records reviewed beyond 50 pages. See California Lawyers Association, California's New Medical-Legal Fee Schedule (<https://calawyers.org/workers-compensation/californias-new-medical-legal-fee-schedule/>).

For comparison, an initial comprehensive evaluation (ML-201) costs \$2,015.00 plus \$3.00 per page beyond 200 pages. Supplemental reports are significantly less expensive, making them a cost-effective way to address new medical issues without starting over with a new evaluation.

### No Additional Fee for Omitted Issues

If the doctor's original report failed to address a medical issue that was specifically requested in the cover letter, you can request a supplemental report on that omitted issue at no additional fee under Cal. Code Regs. tit. 8, § 9795(c) (<https://www.dir.ca.gov/t8/9795.html>). See Laird Lile LLP, Steps to Prevent and Combat a Poorly Written Medical-Legal Report (<https://www.lflm.com/news-knowledge/steps-to-prevent-and-combat-a-poorly-written-medical-legal-report/>).

### Billing Disputes

Disputes have arisen over whether doctors can charge for pages of records they already reviewed during the initial evaluation. The fee schedule addresses only newly reviewed records beyond 50 pages and does not clearly resolve whether duplicate pages count. Insurance companies increasingly object to supplemental bills that include charges for previously reviewed records.

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## Part 12: Strategic Considerations and Risk Assessment

This section helps you decide whether requesting or resisting a supplemental report is in your best interest.

### Advantages of Requesting a Supplemental Report

- Lower cost. At \$650, supplemental reports are far cheaper than new comprehensive evaluations at \$2,015.
- Continuity. The same doctor who examined you already understands your case, which can make the supplemental opinion more consistent and informed.
- Develop the record. New medical evidence — such as post-surgery records — can strengthen your case by providing the doctor with a more complete picture of your condition.
- Fix deficiencies. If the initial report underrated your impairment or failed to address apportionment properly, a supplemental report can prompt the doctor to correct these problems.

## Risks of Supplemental Reports

- The other side can use them too. The insurance company can request supplemental reports that may lead the doctor to reduce your disability rating or increase apportionment to non-work causes.
- Delay. Each supplemental report adds at least 60 days to your case timeline, potentially delaying your settlement or hearing.
- Advocacy pressure. Request letters from insurance company attorneys may subtly influence the doctor's opinion, even though the law requires neutral evaluation.
- No guarantee of change. The doctor may issue a supplemental report that simply restates their original opinions.

## Risk Levels for Supplemental Requests

- Low risk: Requests based on clearly new medical records (new imaging, surgery reports) that are directly relevant to disputed issues. These rarely generate objections.
- Medium risk: Requests for clarification of ambiguous opinions or addressing issues arguably omitted from the original report. These may trigger objections from the opposing party.
- High risk: Requests that essentially ask the doctor to reconsider conclusions on the same records, lack new medical information, or contain one-sided advocacy. These face strong resistance and may result in disputes.

**Note: If you are unrepresented, remember that the gatekeeping protection under Cal. Code Regs. tit. 8, § 36(e) (<https://www.dir.ca.gov/t8/36.html>) prevents supplemental reports on permanent disability and apportionment until after the DEU issues your initial summary rating. This is a significant procedural advantage.**

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# LEGAL RESEARCH REPORT

## AME and QME Supplemental Reports

### (PART-B LEGAL ANALYSIS)

Generated by: Legal AI Assistant

Facilitated by: The Law Offices of Fernando Hidalgo, Inc.

March 1, 2026

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## COMPREHENSIVE LEGAL RESEARCH REPORT

### California Workers' Compensation Supplemental Reports: AME and QME Frameworks, Statutory Requirements, and Procedural Protections

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#### EXECUTIVE SUMMARY

Supplemental medical-legal reports occupy a critical but often misunderstood position in California workers' compensation disputes. These reports-requested after initial comprehensive medical evaluations-serve to address new medical records, diagnostic studies, clinical developments, or clarifications that were unavailable or undisclosed at the time of the initial evaluation.[2][9] The procedural requirements, deadlines, and permissible scope of supplemental reports differ significantly depending on whether the evaluating physician is a Qualified Medical Evaluator (QME) selected from a Division of Workers' Compensation panel or an Agreed Medical Evaluator (AME) mutually selected by represented parties.[8][8] Both frameworks impose strict deadlines: the state-mandated 60-day timeline from the date of written request for submission of supplemental reports under California Code of Regulations Section 38.[2][9] However, critical protective barriers exist for unrepresented injured workers under California Labor Code Section 4061 and California Code of Regulations Section 36(e) that restrict supplemental reports addressing permanent impairment, permanent disability, or apportionment until after the Disability Evaluation Unit issues an initial summary rating.[7][3] Failure to comply with these deadlines subjects evaluators to DWC enforcement actions and potential denial of reappointment.[2][5] The distinction between substantive supplemental reports and factual correction requests under California Code of Regulations Section 37 creates separate procedural pathways that practitioners must navigate carefully.[3] This report examines the statutory foundation, regulatory framework, distinguishing characteristics of QME versus AME supplemental reporting, protective mechanisms for vulnerable populations, enforcement mechanisms, and strategic considerations governing supplemental reports in California workers' compensation practice.

**Key Client Risk Assessment:** Medium to High, depending on representation status and whether an injured worker is seeking to protect against supplemental reports that may reduce benefits or whether an employer or insurer is seeking to obtain supplemental clarification of ambiguous medical findings.

**Primary Strategic Considerations:** (1) Procedural timing is non-negotiable and strictly enforced; (2) for unrepresented workers, statutory protections provide meaningful constraints on supplemental reporting of permanent disability findings; (3) the ex parte communication rules require that all supplemental requests and supporting documentation be served on the opposing party with advance notice; (4) strategic use of supplemental reports can clarify ambiguous medical findings or address newly available evidence, but risks include evaluator resistance, deadline extensions, and potential DWC intervention; (5) for represented workers, AME agreements may provide more control over supplemental reporting protocols than QME assignments.

#### I. INTRODUCTION AND DOCUMENT OVERVIEW

The California workers' compensation system relies on medical-legal evaluations to resolve disputes over causation, compensability, the extent of permanent disability, apportionment to non-industrial factors, and the need for ongoing medical care.[18][31] When an injured worker's condition changes, new diagnostic studies become available, or treating physicians provide updated clinical information after an initial comprehensive medical-legal evaluation has been completed, the interested parties may request that the evaluating physician review this new material and issue a supplemental report.[36] These supplemental reports operate within a carefully regulated procedural framework established by statute, administrative regulation, and evolving case law. The consequences of failing to comply with supplemental report deadlines and procedures can be substantial: evaluators who fail to meet mandatory 30-day timelines for initial reports and 60-day timelines for supplemental reports face warnings from the Division of Workers' Compensation, potential loss of QME certification, and denial of reappointment.[2][5][5] Meanwhile, parties who make frivolous or procedurally improper supplemental requests may face sanctions or accusations of bad faith litigation conduct.[30]

This report synthesizes the current statutory framework, regulatory requirements, case law authority, and practical guidance governing supplemental medical-legal reports under California workers' compensation law.

The report is organized to address: the foundational distinction between QMEs (state-certified, panel-selected evaluators) and AMEs (mutually agreed-upon evaluators); the precise statutory and regulatory timeline requirements applicable to supplemental report requests and completions; the distinct protective barriers that apply to unrepresented injured workers; the ex parte communication compliance requirements that govern all supplemental reporting interactions; the scope and permissible content of supplemental reports; the enforcement mechanisms the Division of Workers' Compensation employs to ensure compliance; and the strategic considerations practitioners should weigh when deciding whether to request, resist, or prepare for supplemental medical-legal evaluation.

The legal landscape governing supplemental reports has not undergone major statutory revision in recent years, but the Division of Workers' Compensation has substantially increased enforcement emphasis on timely reporting, issuing warnings to QMEs and AMEs regarding deadline compliance as of late 2024.[2][5] Additionally, the medical-legal fee schedule underwent comprehensive revision effective April 1, 2021, establishing distinct billing codes and flat-fee structures for supplemental reports.[26][48][48] These recent developments inform the practical considerations in supplemental reporting strategy.

## II. LEGAL FRAMEWORK: STATUTORY AUTHORITY AND REGULATORY REQUIREMENTS

### A. Foundational Statutory Authority

The authority to request and obtain supplemental medical-legal reports in California workers' compensation cases derives from multiple interlocking statutory provisions. California Labor Code Section 4062.3 establishes the foundational procedural rules governing communications between parties and medical evaluators, including the timing and content requirements for providing information to evaluators.[1][4][4][27][4][27] Labor Code Section 139.2(j)(1)(A) imposes the mandatory 30-day timeline for completion of initial medical evaluations, measured from the date the evaluator has seen the employee or otherwise commenced the evaluation procedure.[2][5] Labor Code Section 4061 addresses the procedures for determining permanent disability and, critically, provides protective barriers applicable when an unrepresented injured worker has received a comprehensive medical-legal evaluation.[7]

Labor Code Section 4062.1 and Section 4062.2 establish distinct panel-selection procedures for unrepresented and represented injured workers, respectively, which in turn influence the procedures for obtaining supplemental evaluations.[43][66] Labor Code Section 4628 imposes substantive requirements on all medical-legal reports, mandating that evaluating physicians take a complete history, review and summarize prior relevant medical records, set forth all conclusions, and complete a declaration under penalty of perjury.[19][34] Failure to comply with Labor Code Section 4628 renders a report inadmissible as evidence and eliminates liability for payment of medical-legal expenses incurred in connection with that report.[19]

### B. Regulatory Framework: California Code of Regulations Title 8

The Division of Workers' Compensation has promulgated comprehensive regulations governing supplemental reports in Title 8 of the California Code of Regulations. Section 38 of Title 8 establishes the mandatory timing framework for all medical-legal evaluation reports, including supplemental reports.[2][9][2] This regulation provides that the initial or follow-up comprehensive medical-legal evaluation report must be prepared and submitted within 30 days after the QME, Agreed Panel QME, or AME has seen the employee or otherwise commenced the comprehensive medical-legal evaluation procedure.[2][5] Section 38(i) specifically addresses supplemental reports, providing that "the time frame for supplemental reports shall be no more than sixty (60) days from the date of a written or electronically transmitted request to the physician by a party." [2][9][2] Critically, supplemental report requests must be accompanied by any new medical records that were unavailable to the evaluator at the time of the original evaluation and which were properly served on the opposing party as required by Labor Code Section 4062.3.[2][9]

Section 38(c) governs extensions of the initial 30-day reporting deadline, but provides much narrower grounds for extensions of supplemental report deadlines. The regulation distinguishes between two categories: when the evaluator has not received test results or the report of a consulting physician necessary to address disputed medical issues, an extension of up to 30 days shall be granted; when the evaluator has "good cause," as defined in Labor Code Section 139.2(j)(1)(B), an extension of 15 days shall be granted.[2][2] The DWC has clarified that "good cause" encompasses only narrowly defined circumstances: medical emergency of the evaluator or the evaluator's family, death in the evaluator's family, natural disaster, or other community

catastrophes that interrupt the operation of the evaluator's office.[5][7] Computer breakdowns and staff departures do not qualify as good cause.[5][7]

Section 36 of Title 8 addresses the service requirements for comprehensive medical-legal evaluation reports, follow-up evaluation reports, and supplemental evaluation reports.[3][3][3][3][3] Section 36(a) requires that whenever an injured worker is represented by an attorney, the evaluator must serve each comprehensive medical-legal evaluation report, follow-up report, and supplemental report on the injured worker, their attorney, and the claims administrator by completing QME Form 122 (the AME or QME Declaration of Service of Medical-Legal Report Form) and attaching it to the report.[3][3][3]

Critically, Section 36(e) imposes substantial restrictions on supplemental reports addressing permanent impairment, permanent disability, or apportionment in cases involving unrepresented injured workers. This subsection provides:

> "Except as provided in Section 37 concerning a request for factual correction, after a Qualified Medical Evaluator has served a comprehensive medical-legal report that finds and describes permanent impairment, permanent disability or apportionment in the case of an unrepresented injured worker, the QME shall not issue any supplemental report on any of those issues in response to a party's request until after the Disability Evaluation Unit has issued an initial summary rating report, or unless the evaluator is otherwise directed to issue a supplemental report by the Disability Evaluation Unit, by the Administrative Director or by a Workers' Compensation Administrative Law Judge." [7][3][30][3][3]

This provision creates an asymmetry between represented and unrepresented workers that has not been fully litigated in recent appellate decisions. For unrepresented workers, the statute explicitly gates supplemental reports on the most critical issues—permanent impairment and permanent disability—behind the DEU's issuance of an initial summary rating. For represented workers, the statutory language does not contain an equivalent restriction, meaning that parties represented by attorneys may request supplemental reports on apportionment, permanent disability, and permanent impairment more freely, subject only to the general 60-day deadline.

Section 37 of Title 8 establishes a distinct procedure for requesting factual corrections of comprehensive medical-legal reports.[11][14] This section provides that an unrepresented employee or the claims administrator may request the factual correction of a comprehensive medical-legal report within 30 days of receipt of a report that addresses permanent impairment, permanent disability, or apportionment.[11][14] A request for factual correction is defined as a change to a statement or assertion of fact contained in the QME evaluation that can be verified from the written records submitted to the panel QME.[11][14] The QME then has 10 days (or 15 days if the request is filed by the claims administrator or both parties) to review the request and determine if factual corrections are necessary to ensure factual accuracy of the report.[11][14] This pathway is narrower than a supplemental report request, as it is limited to factual corrections and does not permit the evaluator to revisit medical conclusions or opinions.

Section 35 of Title 8 establishes the foundational procedural rules for exchange of information and prohibits *ex parte* communications with evaluators.[53][53] This section requires that any information parties propose to provide to a QME or AME must be served on the opposing party no less than 20 days in advance of providing it to the evaluator, unless the opposing party fails to object within 10 days, in which case the information may be provided to the evaluator.[53][53] For unrepresented injured workers who schedule an appointment within 20 days of receipt of a QME panel, the employer or claims administrator is not required to comply with the 20-day advance service requirement for medical information, but must still serve all non-medical information 20 days prior to providing it to the QME so that the employee has an opportunity to object.[53][53]

### C. Medical-Legal Fee Schedule Statutory Framework

The statutory foundation for the medical-legal fee schedule is Labor Code Section 5307.1, which requires the Division of Workers' Compensation Administrative Director to adopt an official medical fee schedule for physician services in workers' compensation cases.[29][48] California Code of Regulations Section 9795 implements this statutory mandate by establishing the fee schedule applicable to medical-legal evaluations and reports, including supplemental reports.[26][48] As of April 1, 2021, supplemental medical-legal evaluation reports (designated as ML-203) are reimbursed at a flat fee of \$650.00 plus \$3.00 per page of records reviewed beyond 50 pages.[26][48] This structure differs from the prior fee schedule based on time spent and complexity factors, and applies to all supplemental report requests occurring on or after April 1, 2021.[48][48]

### III. COMPREHENSIVE ANALYSIS: QUALIFIED MEDICAL EVALUATORS VERSUS AGREED MEDICAL EVALUATORS

#### A. Definitional and Structural Distinctions

A Qualified Medical Evaluator (QME) is a physician certified by California's Division of Workers' Compensation to examine injured workers and provide medical-legal opinions in workers' compensation disputes.<sup>[8][25][8][65]</sup> Physicians seeking QME certification must hold a valid medical license issued by the California Medical Board, pass a certification examination administered by the DWC, and complete a 16-hour course on QME report writing (with training requirements varying slightly by area of specialization).<sup>[8][25][8]</sup> Upon meeting all requirements, the physician is appointed by the DWC for a two-year term, during which they are eligible to perform evaluations.<sup>[8][25]</sup> QME certification operates within a state-regulated system designed to ensure uniformity, compliance with statutory and regulatory requirements, and professional accountability.<sup>[8][25]</sup>

An Agreed Medical Evaluator (AME), by contrast, is a physician selected by mutual agreement between the injured worker's attorney and the claims administrator or defense counsel to evaluate medical issues in a workers' compensation case.<sup>[8][8][65]</sup> Unlike QMEs, AMEs are not required to be certified by the Division of Workers' Compensation, though many AMEs may also hold QME certification.<sup>[8][8][65]</sup> The AME process is available only when the injured worker is represented by an attorney.<sup>[8][8][65]</sup> An AME need not be a QME, and the statute permits the parties to agree on any physician they jointly select, provided that physician meets professional licensing requirements.<sup>[63]</sup>

Both QMEs and AMEs issue medical-legal reports that carry significant evidentiary weight in workers' compensation proceedings.<sup>[8][8][65]</sup> However, the nature and scope of that evidentiary weight differs. QME reports provide non-binding expert opinions that the Workers' Compensation Appeals Board considers alongside other evidence in resolving medical disputes.<sup>[8][25]</sup> The WCAB may accept, reject, or give differential weight to QME opinions based on substantial evidence standards established in case law.<sup>[8][25]</sup> AME reports, because they are selected by mutual agreement of both parties, are generally given greater deference by the WCAB and are more likely to be accepted as binding on both parties if the agreement contemplated binding treatment.<sup>[8][8][65]</sup>

#### B. Selection Procedures and Their Impact on Supplemental Reporting

For unrepresented injured workers, Labor Code Section 4062.1 establishes the procedure for obtaining a QME panel.<sup>[43]</sup> Either party may request assignment of a three-member panel of QMEs to conduct the evaluation by submitting a form prescribed by the administrative director specifying the specialty requested.<sup>[43]</sup> The Medical Director then issues a panel of three QMEs in the appropriate specialty based on the injured worker's geographic location.<sup>[43]</sup> The unrepresented employee has 10 days to select a physician from the panel, arrange an appointment, and notify the employer of the selection.<sup>[43]</sup> If the employee fails to inform the employer within 10 days, the employer may select the physician to examine the employee from the remaining names on the panel.<sup>[43]</sup>

For represented injured workers, Labor Code Section 4062.2 establishes a different procedure that prioritizes mutual selection.<sup>[63][66]</sup> When a comprehensive medical evaluation is required to resolve a dispute and the employee is represented by an attorney, the parties shall first attempt to agree on an Agreed Medical Evaluator by making a written request naming at least one proposed physician.<sup>[63][66]</sup> The parties seek agreement on the physician, who need not be a QME, to prepare a report resolving the disputed issue.<sup>[63][66]</sup> If no agreement is reached within 10 days of the first written proposal (or any additional time not to exceed 20 days if the parties agree to extend), either party may request the assignment of a three-member QME panel.<sup>[63][66]</sup> Within 10 days of assignment of the panel, the parties confer and attempt to agree on a physician from the panel.<sup>[63][66]</sup> If agreement is not reached by the 10th day after assignment, each party may strike one name from the panel, leaving the remaining physician to serve as the QME.<sup>[63][66]</sup>

This structural distinction between QME and AME selection has direct implications for supplemental reporting. When parties have mutually agreed on an AME, they may have negotiated protocols for supplemental reporting as part of their agreement.<sup>[8][8]</sup> When a QME is selected from a DWC panel, no such protocols exist; instead, supplemental reporting procedures are determined by statute and regulation.<sup>[2][9][32][36]</sup>

### C. Procedural Continuity for Subsequent Evaluations and Supplemental Reports

An important distinction exists regarding who should conduct follow-up evaluations or supplemental reports after an initial evaluation. California Code of Regulations Section 36(d) provides that if an evaluation report is completed for an unrepresented employee and the QME determines that the employee's condition has not become permanent and stationary as of the date of the evaluation, the parties shall request any further evaluation from the same QME if the QME is currently an active QME and available at the time of the request for the additional evaluation.[3][3][3] If the QME is unavailable, a new panel may be issued to resolve any disputed issue(s).[3][3][3] If the evaluator is no longer a QME, the former evaluator may issue a supplemental report as long as a face-to-face evaluation with the injured worker is not required.[3][3][3] In no event shall a physician who is not a QME or no longer a QME perform a follow-up evaluation on an unrepresented injured worker.[3][3][3]

This requirement creates a practical constraint: when a QME who previously evaluated an unrepresented worker loses QME certification or leaves the QME system, that physician can still provide supplemental reports on existing cases, but cannot conduct new face-to-face evaluations. For supplemental reports addressing new records, clarifications, or additional analysis, this creates a pathway allowing former QMEs to complete the evaluative process even after certification has lapsed.

## IV. SUPPLEMENTAL REPORT PROCEDURES: DEFINITION, TRIGGERING CIRCUMSTANCES, AND BASIC TIMELINE STRUCTURE

### A. Statutory Definition and Scope

California workers' compensation law does not provide a single statutory definition of "supplemental report," but the concept emerges from the interplay of Labor Code Section 4062.3 and California Code of Regulations Section 38. A supplemental report, in practice, is a report requested without an in-person evaluation, submitted only after an initial or follow-up QME or AME evaluation has been completed.[36][51] The DWC and practitioners define supplemental reports in contradistinction to initial comprehensive medical-legal evaluations (which include a face-to-face examination) and follow-up evaluations within 18 months of a prior comprehensive evaluation by the same physician (which may or may not include a new face-to-face examination).[26][48]

Supplemental reports do not require a physical examination and usually involve a request by a party for the medical-legal physician to clarify conclusions in a prior report or to answer questions that were originally asked but not addressed in the prior reporting.[26][48][48] They may also be requested to address new medical records, diagnostic studies, or clinical developments that became available after the initial evaluation.[36][51][54]

### B. Permissible Triggering Circumstances

Supplemental reports may be requested in several circumstances. First, when new medical records become available that were not available to the evaluator at the time of the initial evaluation, either party may request a supplemental report and provide the new records to the evaluator for review.[36][51][54] The request must be accompanied by the new medical records, which must be properly served on the opposing party as required by Labor Code Section 4062.3.[2][9][4][53]

Second, when the initial report fails to address a medical issue that was specifically requested or is necessary to resolve a dispute, a supplemental report may be requested to address the omitted issue.[36][51][54] If the physician neglects an issue discussed in the cover letter to the evaluator, the party may request a supplemental report at no additional fee under California Code of Regulations Section 9795(c).[34][19]

Third, when the evaluator's findings in the initial report require clarification or additional explanation, a supplemental report may be requested to elaborate on particular points, provide additional reasoning behind conclusions, or address questions raised by either party.[36][51][54] This type of supplemental request does not require new medical records and focuses on the evaluator's existing opinions.

Fourth, after a worker reaches Maximum Medical Improvement (MMI) or when the clinical picture has significantly changed due to the passage of time, treatment outcomes, or new diagnoses, supplemental reports addressing these changes may be requested.[33][36] Until an applicant is determined to be at maximal medical improvement, the passage of time and benefits of available treatment may change the clinical picture,

and these changes can impact medicolegal conclusions such as impairment, apportionment, and need for immediate or future medical care.[36]

Fifth, supplemental reports may be requested by the Disability Evaluation Unit, the Administrative Director, or a Workers' Compensation Administrative Law Judge in their independent authority to direct additional evaluation.[26][58] These directed supplemental reports operate under different procedural rules than party-requested supplements and are typically issued when the DEU or judge requires clarification before issuing a permanent disability rating or ruling on a contentious medical issue.

### C. Basic Timeline Structure and Relationship to Initial Reports

The timeline for supplemental reports begins from "the date of a written or electronically transmitted request to the physician by a party." [2][9][2] This differs from the initial report deadline, which begins from "the date the evaluator has seen the employee or otherwise commenced the medical evaluation procedure." [2][5][5] Consequently, supplemental report deadlines are calculated prospectively from the formal written request, not retrospectively from the evaluation appointment date.

The standard 60-day deadline for supplemental reports may be extended under narrow circumstances. California Code of Regulations Section 38(i) provides that "an extension of the sixty (60) day time frame for completing the supplemental report, of no more than thirty (30) days, may be agreed to by the parties without the need to request an extension from the Medical Director." [2][9][2] This allows the parties to jointly agree to a 30-day extension without DWC approval. However, if the evaluator must request an extension from the Medical Director for reasons beyond agreement between parties, the Medical Director applies the same narrower standards applicable to initial report extensions: up to 30 days if awaiting test results or consulting reports, or up to 15 days for "good cause" as defined in Labor Code Section 139.2(j)(1)(B). [2][9][2]

## V. STATUTORY AND REGULATORY TIMELINE REQUIREMENTS: COMPREHENSIVE ANALYSIS

### A. The 60-Day Supplemental Report Deadline: Calculation, Measurement, and Enforcement

California Code of Regulations Section 38(i) establishes the foundational timing requirement: "the time frame for supplemental reports shall be no more than sixty (60) days from the date of a written or electronically transmitted request to the physician by a party." [2][9][2] This 60-day measurement period is strictly construed and is non-negotiable absent the specific circumstances permitting extension described in the regulation.

The 60-day period commences on the date the party submits a written or electronically transmitted request to the physician. [2][9][2] This is not the date the request is received by the physician or the date the physician's staff processes the request; it is the date the party sends the request. [9] Practitioners should therefore maintain meticulous documentation of when requests are transmitted, particularly in cases where electronic transmission is used. The Division of Workers' Compensation has clarified that electronic transmission via email satisfies the "written or electronically transmitted" requirement, provided that the request includes all required substantive content and is properly served on the opposing party.

The 60-day deadline expires at the close of business on the 60th calendar day from the date of request. [2][9] No grace period exists, and requests for minimal extensions or late submissions are not automatically granted. If the evaluator fails to complete and serve the supplemental report within 60 days and has not obtained approval from the Medical Director for an extension of time, the consequences are significant: either party may request a QME replacement pursuant to California Code of Regulations Section 31.5. [2][9][2][58]

The DWC has intensified enforcement of supplemental report deadlines in recent years. As of late 2024, the DWC Medical Unit has issued warnings to QMEs and AMEs of "possible enforcement actions" should they fail to serve medical-legal reports in a timely manner. [2][5] The specific mechanisms for enforcement include: (1) monetary penalties assessed against the evaluator or through the insurance carrier for non-compliant reports; (2) denial of reappointment to the QME panel; (3) forced replacement of the QME with a new evaluator selected from a replacement panel at no additional cost to the parties; and (4) potential suspension of the evaluator's QME certification. [2][5][5][45]

### B. Request-Specific Timing Variations: Administrator versus Employee Requests

The Division of Workers' Compensation FAQs provide guidance indicating that supplemental report response timelines may vary depending on whether the request originates from the claims administrator, the injured

worker, or another party. According to FAQs updated in November 2025, when the claims administrator requests a supplemental report from a QME, the QME has 15 days to respond with the requested information; when the injured worker requests a supplemental report, the QME has 10 days to respond.<sup>[7][7]</sup> However, these shorter timelines appear to apply specifically to requests for information or clarification prior to the formal supplemental report request, not to the formal 60-day deadline for completing a supplemental report itself.

In practice, the standard 60-day deadline governs all supplemental report completions, regardless of who requested the report. The 10-day and 15-day timelines referenced in the FAQs appear to address the preliminary stage of requesting that a QME respond to specific questions or requests for information, before the formal supplemental report deadline commences. Practitioners should clarify with the evaluator's office whether these preliminary response timelines apply to their specific request.

### C. Deadlines for Supplemental Report Requests in the Context of Factual Corrections

California Code of Regulations Section 37 establishes a distinct timeline for factual correction requests.<sup>[11][14]</sup> An unrepresented employee or the claims administrator may request the factual correction of a comprehensive medical-legal report within 30 days of receipt of the report.<sup>[11][14]</sup> Upon receipt of such a request, the QME has 10 days (or 15 days if the request is filed by the claims administrator or both parties) to review the corrections requested and determine if factual corrections are necessary to ensure factual accuracy of the comprehensive medical-legal report.<sup>[11][14]</sup> At the end of this review period, the QME must file a supplemental report with the DEU indicating whether factual correction is necessary and, where corrections are made, whether the factual corrections change the opinions stated in the report.<sup>[11][14]</sup>

This pathway is procedurally distinct from a substantive supplemental report request. Factual correction requests are narrower in scope, limited to corrections of factual assertions that can be verified from written records previously submitted to the QME. The 30-day window for initiating factual correction requests is also more limited than the open-ended ability to request substantive supplemental reports on new records or clarifications. Practitioners must distinguish between these two pathways to ensure compliance with the appropriate timeline and procedural requirements.

### D. Timing for Supplemental Ratings and Disability Evaluation Unit Interactions

When supplemental reports address permanent impairment, permanent disability, or apportionment, interaction with the Disability Evaluation Unit creates additional timing considerations. California Code of Regulations Section 10160(f) provides that "any request for the rating of a supplemental comprehensive medical evaluation report shall be made no later than twenty days from the receipt of the report."<sup>[12]</sup> This means that if a party wishes to request that the DEU issue a supplemental rating determination based on a supplemental medical report, that request must be submitted to the DEU within 20 days of receipt of the supplemental report by the party.<sup>[12]</sup> Failure to submit the request within this 20-day window may result in the DEU declining to issue a supplemental rating, requiring either a motion to the Administrative Director or petition to the WCAB to compel a supplemental rating determination.<sup>[12]</sup>

## VI. PROTECTIVE RESTRICTIONS FOR UNREPRESENTED INJURED WORKERS: STATUTORY BARRIERS AND POLICY RATIONALE

### A. The Gatekeeping Requirement: Restriction Until After Initial Summary Rating

Perhaps the most significant procedural protection in California workers' compensation law applicable to unrepresented injured workers is the gatekeeping requirement in California Code of Regulations Section 36(e). This subsection provides:

> "Except as provided in Section 37 concerning a request for factual correction, after a Qualified Medical Evaluator has served a comprehensive medical-legal report that finds and describes permanent impairment, permanent disability or apportionment in the case of an unrepresented injured worker, the QME shall not issue any supplemental report on any of those issues in response to a party's request until after the Disability Evaluation Unit has issued an initial summary rating report, or unless the evaluator is otherwise directed to issue a supplemental report by the Disability Evaluation Unit, by the Administrative Director or by a Workers' Compensation Administrative Law Judge."<sup>[7][3][30][3][3]</sup>

This language creates an absolute bar on supplemental reports addressing the most critical issues—permanent impairment, permanent disability, and apportionment—until the DEU has issued an initial summary rating determination. The policy rationale underlying this protection is to prevent systematic manipulation of the medical evidence through repeated supplemental requests that could erode the evaluator's initial findings, particularly in cases where the injured worker lacks attorney representation and may not be equipped to defend against unfair supplemental requests.

The restriction applies only to supplemental reports addressing those three specific issues: permanent impairment, permanent disability, and apportionment. Supplemental reports addressing other medical matters—such as causation, the extent of medical treatment, the need for specific procedures, or medical issues outside the apportionment framework—may be requested at any time without waiting for a DEU rating.[7][30]

The gatekeeping requirement explicitly permits three exceptions. First, if the request for a supplemental report constitutes a factual correction under Section 37, the supplemental report may be issued at any time within the parameters of that statute.[7][30][11][14] Factual corrections are narrow, limited to verifiable factual errors in the report, and do not permit revisiting of medical conclusions or opinions.[11][14]

Second, the Disability Evaluation Unit may direct the QME to issue a supplemental report on apportionment, permanent impairment, or permanent disability issues even before issuing an initial summary rating.[7][30] The DEU has the authority to request supplemental clarification or additional analysis when it is reviewing a QME report prior to issuing a rating, and it may do so without waiting for the parties to request such clarification.[7][30]

Third, the Administrative Director or a Workers' Compensation Administrative Law Judge may direct a supplemental report on these issues at any time in their adjudicatory authority.[7][30] A WCJ may order a supplemental report to address ambiguities in a QME's opinion on permanent disability or apportionment, and such an order operates independently of the statutory restriction on party-requested supplemental reports.[7][30]

#### B. Asymmetry Between Represented and Unrepresented Workers

The statutory text of California Code of Regulations Section 36(e) applies explicitly only to unrepresented injured workers: "in the case of an unrepresented injured worker." [7][30][3][3] This language creates a potential asymmetry in supplemental report availability between represented and unrepresented workers. Represented workers, for whom an Agreed Medical Evaluator has been selected or a QME has been selected through the Labor Code Section 4062.2 panel-striking procedure, do not have an equivalent statutory restriction on party-requested supplemental reports addressing apportionment, permanent impairment, or permanent disability.[7][66]

This asymmetry has not been extensively litigated, and no published appellate decisions have addressed whether represented workers can avoid the gatekeeping requirement by having their attorney request supplemental reports on permanent disability and apportionment before a DEU rating is issued. However, the statutory language strongly suggests that represented workers are not bound by the same restriction, given that Section 36(e) explicitly carves out the unrepresented context and contains no parallel language for represented workers. Practitioners representing employers or insurers facing supplemental report requests from attorneys representing injured workers should note that the statutory gatekeeping requirement may not apply, permitting more extensive supplemental report requests on apportionment and permanent disability issues than would be available to unrepresented workers.

#### C. The Interplay Between Section 36(e) Restrictions and DEU Authority

The interaction between the gatekeeping requirement in Section 36(e) and the DEU's independent authority to request or direct supplemental reports creates a nuanced procedural landscape. When an unrepresented injured worker or claims administrator requests a supplemental report addressing permanent disability before the DEU has issued a rating, the QME must decline to issue the supplemental report, unless the request qualifies as a factual correction or the request comes from the DEU, Administrative Director, or a WCJ.[7][30]

However, the party making the (now-barred) request can then petition the DEU or request that a WCJ be assigned to the case and direct the supplemental report through those channels.[7][30] This creates an indirect pathway around the gatekeeping requirement: even though parties cannot directly request supplemental

reports on permanent disability before a DEU rating, they can effectively obtain the same result by requesting that the DEU or a WCJ direct the supplemental report. The gatekeeping requirement therefore prevents unilateral party control over supplemental reporting on sensitive disability issues, but does not prevent the evaluator from being directed to address those issues through the adjudicatory process.

## VII. EX PARTE COMMUNICATION COMPLIANCE IN SUPPLEMENTAL REPORTING CONTEXTS

### A. Foundational Ex Parte Communication Prohibitions

Labor Code Section 4062.3(e) establishes the foundational prohibition on ex parte communication with medical evaluators: "all communications with a medical evaluator before a medical evaluation shall be in writing and shall be served on the opposing party 20 days in advance of the evaluation. Any subsequent communication with the medical evaluator shall be in writing and shall be served on the opposing party when sent to the medical evaluator." [1][4][4][4][27] Ex parte communication with a medical evaluator is prohibited, and if a party communicates with the medical evaluator in violation of this subdivision, the aggrieved party may elect to terminate the medical evaluation and seek a new evaluation from another qualified medical evaluator to be selected according to Section 4062.2, as applicable, or proceed with the initial evaluation. [1][4][4][4] The party that conducts the ex parte communication can be responsible for paying for the med-legal exam even if it is ultimately inadmissible. [1][4][4][4]

### B. Application of Ex Parte Rules to Supplemental Report Requests

The ex parte communication rules apply with particular force to supplemental report requests because supplemental reports involve ongoing communication with an evaluator after the initial evaluation has been completed. A supplemental report request constitutes a "communication" within the meaning of Labor Code Section 4062.3 and must be served on the opposing party when sent to the evaluator. [2][9][4][53] If the supplemental request contains, references, or encloses medical records or non-medical documents relevant to the medical issues in dispute, it may constitute "information" requiring advance service. [1][4][27]

California Code of Regulations Section 35(i) provides that "if any party fails to provide relevant medical records within 10 days after the date of the evaluation, and the evaluator is unable to obtain the records, the evaluator shall complete and serve the report to comply with the statutory time frames under section 38. The evaluator shall note in the report that the records were not received within the required time period. Upon request by a party, or the Appeals Board, the evaluator shall complete a supplemental evaluation when the relevant medical records are received." [53] This provision contemplates supplemental report requests triggered by late-received medical records, and such requests must comply with the service and notice requirements of Section 35 and Section 4062.3.

Specifically, when a party provides new medical records to a QME or AME as part of a supplemental report request, those records must be served on the opposing party. Section 35(g) provides that "copies of all records being sent to the evaluator shall be sent to all parties except as otherwise provided in section (d) and (e). Failure to do so shall constitute ex parte communication within the meaning of subdivision (k) below by the party transmitting the information to the evaluator." [53]

### C. Distinction Between "Information" and "Communication" in Supplemental Contexts

Labor Code Section 4062.3 defines "information" and "communication" with precision that applies to supplemental reporting. "Information," per Labor Code Section 4062.3, is defined as (1) records prepared or maintained by the employee's treating physician or physicians, and/or (2) medical and nonmedical records relevant to determination of medical issues. [1][4][4][27][4][27] "Communication," per Labor Code Section 4062.3, can be "information" if the communication contains references or encloses (1) records prepared or maintained by the employee's treating physician or physicians, and/or (2) medical and non-medical records relevant to determination of medical issues. [1][4][4][27][4][27]

Labor Code Section 4062.3 requires that the parties agree to any "information" provided to a medical evaluator, but it is not necessary to obtain the opposing party's consent to send a "communication" to a medical evaluator (unless that communication contains or references information). [1][4][4][27][4][27] Advocacy letters discussing legal position or decisions do not constitute "information." [1][4][4][27][27] Advocacy letters could contain, reference or enclose "information" that the parties previously agreed to provide to a medical evaluator without violating Labor Code Section 4062.3(c). [1][4][4][27][27]

In the supplemental reporting context, parties frequently submit supplemental requests along with advocacy letters explaining why the supplemental report is necessary, providing legal arguments for the requested clarifications, and suggesting angles the evaluator might consider. To the extent that these advocacy letters reference or enclose medical records, they constitute "communications" that may contain "information" and therefore must be served on the opposing party.[1][4][27] The timing of such service depends on whether the communication contains "information": if it does, 20 days' advance notice is required; if it contains only advocacy and legal arguments (without enclosing medical records), contemporaneous service when the request is submitted to the evaluator may suffice.[1][4][27]

#### D. Procedural Safeguards and Objection Rights

California Code of Regulations Section 35(c) provides that a letter outlining the medical determination of the primary treating physician or the compensability issues that the evaluator is requested to address in the evaluation shall be served on the opposing party no less than 20 days in advance of the evaluation.[53] While this provision uses the language "in the evaluation" (suggesting pre-evaluation context), analogous principles apply to supplemental report requests. When a party sends a supplemental request letter to the evaluator, that letter should be served on the opposing party at the time it is sent to the evaluator, or 20 days in advance if it contains substantive information about medical records or disputed issues.[1][4][53]

Section 35(d) provides that "if the opposing party objects within 10 days to any non-medical records or information proposed to be sent to an evaluator, those records and that information shall not be provided to the evaluator unless so ordered by a Workers' Compensation Administrative Law Judge." [53] This provision applies to supplemental reports as well: if a party objects to the production of certain non-medical records (such as claims documentation, surveillance footage, or investigative reports) to a QME or AME in the context of a supplemental request, those materials cannot be provided to the evaluator unless a judge orders otherwise.[53]

### VIII. SCOPE AND PERMISSIBLE CONTENT OF SUPPLEMENTAL REPORTS: SUBSTANTIVE ANALYSIS

#### A. Categories of Permissible Supplemental Requests

Supplemental reports serve several distinct functions, each with different evidentiary implications and strategic considerations. The first category encompasses supplemental requests addressing new medical records that were unavailable to the evaluator at the time of the initial evaluation.[36][51][54] These may include recent treatment records, new diagnostic studies, specialty consultation reports, or surgical reports completed after the initial evaluation was performed. New records must be "properly served on the opposing party as required by Labor Code Section 4062.3"[2][9][2] and accompanied by the supplemental request.[2][9]

The second category comprises supplemental requests seeking clarification or elaboration on ambiguous, conclusory, or insufficiently explained opinions in the initial report.[36][51][54] For example, if a QME rates permanent impairment at a certain percentage but does not explain the reasoning or cite specific AMA Guides pages supporting that rating, a supplemental request for clarification of the rating methodology would be permissible.[36][51][19]

The third category includes supplemental requests addressing omitted medical issues that were specifically requested in the cover letter to the evaluator or are necessary to resolve a disputed issue but were not addressed in the initial report.[36][34][51][54][19] If the initial comprehensive report fails to address a medical issue discussed in the requesting party's cover letter, the party may request a supplemental report addressing that issue "at no additional fee under California Code of Regulations Section 9795(c)"[34][19]

The fourth category encompasses supplemental requests triggered by changed clinical circumstances after the initial evaluation, such as surgery, significant treatment developments, or worsening/improvement of the condition.[36][51] These requests typically include new medical records documenting the changed circumstances and ask the evaluator to reconsider opinions regarding permanency, impairment, apportionment, or future medical care.[36][51]

#### B. Impermissible Content: Refutation and Rebuttal Limitations

One critical limitation on supplemental report scope is the prohibition against using supplemental reports as a vehicle for rebutting or refuting an evaluator's initial findings on the merits. California Code of Regulations Section 36(d) provides that if an evaluation report is completed for an unrepresented employee and the QME determines that the employee's condition has not become permanent and stationary, the parties shall request further evaluation from the same QME if that QME is available.[3][3] However, the regulation does not provide an alternative remedy if a party disagrees with the QME's determination that the condition is permanent and stationary or with the permanent disability rating assigned.[3][3]

In represented cases, the structure is different but equally limiting: supplemental reports cannot be used as a generalized mechanism to reopen medical opinions and request the evaluator reconsider conclusions on the same medical records. Instead, supplemental requests must be grounded in newly available records, newly identified omitted issues that were specifically requested, or genuine clarifications of ambiguous opinions.[36][51]

The AMA Guides to the Evaluation of Permanent Impairment constitute the binding methodology for impairment rating in California workers' compensation cases.[32][54] Supplemental requests cannot ask an evaluator to reconsider an impairment rating based on disagreement with the AMA Guides methodology or philosophical disagreement with how the evaluator applied the Guides.[32][54] Instead, supplemental requests challenging impairment ratings must be grounded in factual errors in the rating calculation, omission of body parts or conditions from the rating, or failure to address new medical records that provide additional information about the extent of impairment.[32][54]

### C. Apportionment and Causation in Supplemental Reports

Labor Code Section 4663 requires that permanent disability resulting from an industrial injury may be apportioned to pre-existing factors, including pathology, asymptomatic prior conditions, and other causative elements.[44][46] Supplemental requests addressing apportionment determinations must be grounded in new medical records, newly identified prior conditions not addressed in the initial report, or genuine clarifications regarding the evaluator's apportionment methodology.[44][46]

The case law on apportionment demonstrates that supplemental reports can be used strategically to address apparent apportionment deficiencies in initial reports. If a QME issues an initial report without addressing apportionment, or with a conclusory apportionment determination lacking sufficient medical reasoning, a supplemental request asking the evaluator to provide the apportionment analysis required by Labor Code Section 4663 and California Code of Regulations Section 36(e) would likely be permissible.[44][46]

### D. Maximum Medical Improvement and Permanent and Stationary Determinations

Supplemental reports addressing whether an injured worker has reached Maximum Medical Improvement (MMI) or achieved a "Permanent and Stationary" (P&S) status must be grounded in changed clinical circumstances or newly available medical records documenting treatment developments.[33][36] An evaluator's initial determination that a condition is not yet permanent and stationary can be revisited through a supplemental report if subsequent medical treatment, diagnostic studies, or clinical development provides new information bearing on the permanency question.[33][36]

However, a supplemental request cannot simply ask an evaluator to reconsider an initial P&S determination on the same medical records. If an evaluator has concluded that a condition is permanent and stationary based on the available medical evidence, a supplemental report request based merely on disagreement with that conclusion, without new medical records or intervening clinical developments, would likely be deemed improper.[36]

## IX. ENFORCEMENT MECHANISMS AND COMPLIANCE CONSEQUENCES

### A. DWC Enforcement Actions Against Non-Compliant Evaluators

The Division of Workers' Compensation has substantially increased enforcement emphasis on timely reporting and compliance with supplemental report deadlines. California Code of Regulations Section 51 establishes the grounds on which the Administrative Director may deny reappointment to a QME.[45] Section 51(a)(2) specifically provides that the Administrative Director may deny reappointment to any QME who has "failed to comply with the evaluation time frames in sections 34 or 38 on at least three occasions during the calendar year." [45]

This standard applies to supplemental reports as much as to initial reports: QMEs who fail to meet the 60-day supplemental report deadline on three or more occasions in a calendar year face potential denial of reappointment.[2][5][5][45] The DWC tracks compliance metrics and identifies QMEs with patterns of late reporting. QMEs who have received warnings from the DWC Medical Unit regarding deadline compliance should view those warnings as serious signals that continued non-compliance may result in loss of certification.[2][5]

The consequences of QME denial of reappointment extend beyond the individual physician: if a QME loses certification due to deadline violations, that physician is removed from the DWC panel system and cannot accept new panel assignments. Cases already assigned to that QME at the time of denial may continue, but the evaluator cannot accept new referrals.[45]

#### B. Replacement of Non-Compliant Evaluators and Associated Costs

California Code of Regulations Section 31.5(a)(12) provides that a replacement QME may be selected "when the evaluator failed to meet the deadlines specified in Labor Code section 4062.5 and section 38 (Medical Evaluation Time Frames) of Title 8 of the California Code of Regulations and the party requesting the replacement objected to the report on the grounds of lateness prior to the date the evaluator served the report." [58] This means that if a QME or AME fails to issue a supplemental report within 60 days (or the extended deadline, if applicable), and the aggrieved party objects to the lateness before the report is served, that party can request a replacement evaluator.[2][9][58]

The costs associated with QME replacement are generally borne by the evaluator who missed the deadline, not by the requesting party. California Code of Regulations Section 38(b) provides that "neither the employee nor the employer shall have any liability for payment for the medical evaluation which was not completed within the timeframes required under this section unless the employee and the employer each waive the right to a new evaluation and elect to accept the original evaluation, in writing or by signing and returning to the Medical Director either QME Form 113 (Notice of Denial of Request For Time Extension) or QME Form 116 (Notice of Late QME/AME Report - No Extension Requested)."[2][2]

#### C. Monetary Penalties and Insurance Carrier Sanctions

While enforcement primarily targets individual evaluators through reappointment denial, insurance carriers and third-party administrators have also faced significant monetary penalties for systemic failures in medical-legal reporting compliance. Recent enforcement actions have resulted in penalties ranging from \$940,000 to \$3.53 million against claims administrators and TPAs for delayed submission of medical-legal documents and failure to meet reporting timelines.[2][4] These enforcement actions signal that the DWC views compliance with reporting deadlines as a systemic priority affecting both evaluators and the claims administration industry.

#### D. Consequences of Frivolous or Improper Supplemental Requests

While less extensively codified than evaluator enforcement, attorneys who make frivolous supplemental requests or violate the ex parte communication rules face potential sanctions. California Code of Procedure Section 128.7 provides authority for courts to sanction attorneys who file frivolous or bad-faith pleadings.[28][30] While this statute applies to court filings rather than supplemental report requests per se, the principle that frivolous requests can invite sanctions is applicable. Additionally, workers' compensation judges have discretionary authority to order parties to pay evaluator fees for frivolous or improper requests.[1][4][4]

The Workers' Compensation Appeals Board has addressed ex parte communication violations in the supplemental report context. If a party violates the ex parte communication rules by submitting information to an evaluator without serving it on the opposing party, the aggrieved party may petition for a new evaluator.[1][4][4][4][27] More egregious violations, such as intentional concealment of medical records from the opposing party or surreptitious advocacy letters to QMEs, can result in striking of the evaluator's report and assignment of a replacement evaluator at the responsible party's expense.[1][4][4][4][27]

## X. STRATEGIC ANALYSIS: RISK ASSESSMENT AND DECISION-MAKING FRAMEWORK

### A. Strategic Advantages of Requesting Supplemental Reports

From the perspective of a party seeking a supplemental report, several strategic advantages exist. First, supplemental reports provide a low-cost mechanism for addressing ambiguities or omissions in initial reports. The flat-fee structure under the medical-legal fee schedule (ML-203 at \$650.00 plus \$3.00 per page beyond 50 pages) is substantially lower than the cost of a new comprehensive evaluation (ML-201 at \$2,015.00 plus \$3.00 per page beyond 200 pages).[26][48] For clarifications or responses to omitted issues, supplemental reports offer cost efficiency.

Second, supplemental reports allow parties to develop the medical record incrementally without commencing entirely new evaluations. When medical records become available after an initial evaluation, rather than requesting a new comprehensive evaluation by a different evaluator, the parties can submit the new records for the original evaluator's review and analysis.[36][51][54]

Third, supplemental reports preserve continuity of evaluator and may increase the likelihood of consistency between the initial and supplemental opinions. An evaluator who has conducted the initial examination has context regarding the injured worker's presentation, functional limitations, and clinical history, which may make supplemental clarifications more coherent than opinions issued by a new evaluator unfamiliar with the case.[36][51]

Fourth, for parties representing injured workers, supplemental reports can be strategically used to address apportionment deficiencies or permanent disability underratings. If an initial QME report fails to adequately address apportionment or appears to underrate impairment, a supplemental request accompanied by supporting medical records or expert analysis can prompt the QME to reconsider initial conclusions.[44][46]

#### B. Strategic Disadvantages and Risks Associated with Supplemental Reports

Conversely, parties faced with requests for supplemental reports face several strategic disadvantages. First, supplemental reports cannot be unilaterally refused if properly requested and grounded in new medical records or legitimate clarification needs. An evaluator who declines to issue a supplemental report without legally sufficient grounds exposes that evaluator to potential complaints, forced replacement, and fees shifted to the non-compliant evaluator.[2][9][58]

Second, supplemental reports can be used to "chip away" at initial medical findings and opinions. A series of supplemental requests addressing different aspects of a report can cumulatively erode the evaluator's initial position, particularly if the evaluator lacks strong conviction regarding initial conclusions or feels pressured by repeated supplemental requests.[4][4]

Third, evaluators may be influenced by advocacy in supplemental request letters. While Labor Code Section 4062.3 prohibits ex parte communication and requires service of all information on the opposing party, the reality of practice is that evaluators receive supplemental request letters that include advocacy and legal arguments.[4][4][19] These letters may subtly influence evaluator opinion-writing, even if the law mandates neutral evaluation.[4][4]

Fourth, supplemental reports can extend the timeline for case resolution. Each supplemental report request adds 60 days to the case timeline (or potentially longer if extensions are granted), delaying final disability ratings, settlement negotiations, and trial preparation.[2][9]

Fifth, unrepresented injured workers are substantially protected from supplemental reports addressing permanent disability and apportionment until after a DEU rating is issued, whereas represented workers lack this protection. This asymmetry means that unrepresented workers have statutory advantages in resisting supplemental requests on the most sensitive issues.[7][30][3]

#### C. Risk Assessment Framework for Supplemental Report Requests

When deciding whether to request a supplemental report, parties should assess the following factors:

**Substantive Strength of the Request.** Is the request grounded in genuinely new medical records, a clearly omitted medical issue that was specifically requested in the original cover letter, or a genuine clarification need regarding an ambiguous opinion? Requests lacking substantial factual grounding face resistance from the evaluator, potential objections from opposing counsel, and possible judge dismissal if the matter reaches litigation.[36][34][51][19]

Timing Considerations. Where is the case in the litigation timeline? If the case is approaching trial or settlement discussions, supplemental reports may disrupt timing and delay resolution. If the case is early in development, supplemental reports may be strategically timely.[2][9][36]

Evaluator Cooperation. Based on prior communications or history with the evaluator, is the evaluator likely to be cooperative with supplemental requests? Some evaluators have strong preferences against supplemental reporting and may issue perfunctory supplemental responses that do not substantially advance the requesting party's position.[4][36]

Representation Status. Is the injured worker represented by an attorney? If unrepresented, and the supplemental request addresses permanent disability or apportionment, the statutory gatekeeping requirement under Section 36(e) will apply, barring the supplemental report until after the DEU issues an initial rating.[7][30][3]

Opposing Party Strength. How likely is the opposing party to object to the supplemental request on procedural grounds? If the opposing party can credibly argue that the request violates ex parte communication rules or lacks substantive grounding, litigation over whether a supplemental report should be issued may consume time and resources.[1][4][27]

#### D. Qualitative Risk Assessment: Low, Medium, and High Risk Scenarios

Low-Risk Supplemental Report Requests involve clearly new medical records (such as recent imaging, surgery reports, or specialty consultation) that are objectively relevant to disputed medical issues, accompanied by a straightforward request that the evaluator review and provide opinion on the new records' implications for permanency, impairment, or apportionment. These requests comply with procedural requirements, are grounded in substantive medical development, and rarely generate resistance from the opposing party or the evaluator.[36][51][54]

Medium-Risk Supplemental Report Requests involve ambiguous or omitted issues from the initial report where the original requesting party's cover letter arguably contemplated the issue but the evaluator did not address it, or where clarification of evaluator methodology is needed to understand the basis for permanent disability or apportionment determinations. These requests are more likely to trigger opposing party objections but have reasonable procedural grounding.[4][36][34][19]

High-Risk Supplemental Report Requests involve attempts to revisit medical conclusions on the same records, requests submitted without new medical information and grounded primarily in disagreement with evaluator's initial opinion, or requests that violate ex parte communication requirements or serve as thinly-veiled advocacy rather than substantive inquiry. These requests face strong opposing party resistance, potential judge-level disputes over whether a supplemental report should be issued, and evaluator resistance.[1][4][4][4][27]

### XI. PRACTICAL IMPLEMENTATION: SUPPLEMENTAL REPORT PROCEDURES FROM INITIATION THROUGH COMPLETION

#### A. Preparing a Supplemental Report Request

The foundational step in requesting a supplemental report is determining whether the request is legally permissible and strategically sound. Once that determination is made, the requesting party must prepare the written request document. The request should clearly state that it is a "Request for Supplemental Medical-Legal Report" and identify the evaluator by name, address, and panel number (if applicable).[2][9]

The request should specify with particularity what issue(s) the supplemental report should address. Rather than vague language such as "please provide additional thoughts on causation," the request should provide specific questions: "Please provide your opinion regarding whether the new MRI imaging results of June 15, 2025, demonstrating a cervical disc herniation at C5-C6, are consistent with applicant's claimed work injury on January 1, 2025, and whether the imaging results alter your causation opinion expressed in your initial report." [2][9]

If new medical records are being submitted for review, the request should identify each record by date and type, and should explain why each record was unavailable at the time of the initial evaluation. This documentation provides a clear record that the request meets the statutory requirement that supplemental

requests be "accompanied by any new medical records that were unavailable to the evaluator at the time of the original evaluation."<sup>2</sup><sup>9</sup>

#### B. Service Requirements and Opposing Party Notice

Before submitting the supplemental request to the evaluator, the requesting party must prepare the request in a form suitable for service on the opposing party. Labor Code Section 4062.3(e) requires that "any subsequent communication with the medical evaluator shall be in writing and shall be served on the opposing party when sent to the medical evaluator."<sup>1</sup><sup>4</sup><sup>4</sup><sup>27</sup> This means that the supplemental request and any supporting documentation must be served on the opposing party at the same time it is served on the evaluator, or contemporaneously therewith.<sup>1</sup><sup>4</sup><sup>27</sup>

If the supplemental request contains new medical records ("information" as defined in Labor Code Section 4062.3), the requesting party should serve the opposing party with all materials at least 10 days before submission to the evaluator to allow the opposing party an opportunity to object to non-medical records.<sup>1</sup><sup>4</sup><sup>27</sup><sup>53</sup> Many practitioners, to avoid any procedural risk, serve the opposing party with the supplemental request and new records simultaneously with submission to the evaluator, which complies with the "when sent to the medical evaluator" requirement.<sup>1</sup><sup>4</sup><sup>27</sup>

#### C. Drafting the Supplemental Request Letter

The supplemental request letter should be professional, specific, and grounded in medical or factual development. It should reference the original comprehensive report by date and identify the specific medical issues or findings addressed therein.<sup>2</sup><sup>9</sup><sup>34</sup> It should then clearly articulate what new information is being provided or what clarification is being sought, and should explain why that new information or clarification was not available or was not addressed at the time of the initial evaluation.<sup>2</sup><sup>9</sup><sup>34</sup><sup>19</sup>

The letter should avoid argumentative advocacy that attempts to persuade the evaluator to change opinions on the merits. Instead, the letter should focus on procedural requests: "Please review the attached medical records and provide your opinion regarding the permanency status of applicant's condition in light of the June 2025 post-surgical MRI." This is preferable to: "You incorrectly concluded that applicant's condition was permanent and stationary, but the new MRI demonstrates ongoing nerve compression, and you should therefore reconsider your permanency determination."<sup>4</sup><sup>4</sup><sup>34</sup><sup>19</sup>

If the request addresses an omitted issue from the original cover letter, the requesting party should quote the original cover letter language requesting evaluation of that issue, and should explain why the omission in the initial report necessitates supplemental clarification.<sup>34</sup><sup>19</sup>

#### D. Documentation and Record-Keeping

The requesting party should maintain meticulous documentation of the supplemental request process. This includes: (1) the date the supplemental request was prepared; (2) the date it was served on the opposing party; (3) the date it was submitted to the evaluator; (4) proof of service evidencing receipt by the opposing party; (5) confirmation of receipt by the evaluator; (6) the date the 60-day deadline expires; and (7) the date the supplemental report is received (or, if late, documentation of the lateness and timely objection to the lateness).<sup>2</sup><sup>9</sup><sup>58</sup>

Practitioners should use a tracking system to monitor supplemental report deadlines, particularly when multiple supplemental requests are pending before different evaluators. The failure to object to an untimely supplemental report before the report is served can waive the right to seek a replacement evaluator on grounds of lateness.<sup>2</sup><sup>9</sup><sup>58</sup>

#### E. Response to the Supplemental Report

Once the supplemental report is received, the requesting party should carefully review it to determine whether the evaluator adequately addressed the questions posed. If the evaluator's supplemental response is inadequate, the requesting party faces a choice: (1) accept the supplemental report and proceed with the case based on the evaluator's response; (2) request a second supplemental report addressing remaining questions or inadequacies in the first supplemental response; or (3) if the supplemental response is grossly deficient and a new face-to-face evaluation is necessary, request replacement of the evaluator and assignment of a new panel.<sup>3</sup><sup>3</sup>

Strategic decisions regarding this choice require assessment of: the sufficiency of the evaluator's response relative to the original request; the likelihood that a second supplemental would yield better results; the cost and timeline implications of a second supplemental versus a new evaluation; and the quality of relationship with the evaluator (i.e., will the evaluator respond cooperatively to a second supplemental request, or has the evaluator signaled resistance?).<sup>[2][9][36][51]</sup>

## XII. INTERACTION WITH DEU PROCEDURES AND PERMANENT DISABILITY RATING PROCESSES

### A. Timing of Supplemental Reports Relative to DEU Rating Determinations

The interaction between supplemental medical reports and the Disability Evaluation Unit's rating procedures creates complex timing considerations, particularly for unrepresented injured workers. When a QME issues an initial comprehensive report addressing permanent impairment, permanent disability, or apportionment, that report triggers the DEU's responsibility to prepare a summary rating determination.<sup>[3][12][39]</sup> California Code of Regulations Section 10160 provides that the DEU will prepare a summary rating determination upon receipt of a properly prepared request, which includes the completed QME report.<sup>[3][12][39]</sup>

For unrepresented injured workers, the statutory gatekeeping requirement in Section 36(e) prevents party-requested supplemental reports on permanent impairment, permanent disability, or apportionment until the DEU has issued an initial summary rating.<sup>[7][3][30][3]</sup> This creates a temporal sequence: (1) QME issues initial comprehensive report; (2) DEU issues initial summary rating determination; (3) only then may parties request supplemental reports addressing those issues (unless the DEU itself directs a supplemental).<sup>[7][3][30]</sup>

For represented injured workers, no equivalent gatekeeping requirement exists, meaning supplemental requests can be made immediately after the initial QME report, prior to any DEU rating.<sup>[7][66]</sup>

### B. Section 10160(f) Supplemental Rating Procedures

California Code of Regulations Section 10160(f) governs requests for supplemental rating determinations by the DEU based on supplemental medical reports. This regulation provides: "any request for the rating of a supplemental comprehensive medical evaluation report shall be made no later than twenty days from the receipt of the report and shall be accompanied by a copy of the correspondence to the evaluator soliciting the supplemental evaluation, together with proof of service of the correspondence on the opposing party."<sup>[12]</sup>

This means that if a party wishes to obtain a new DEU rating based on a supplemental QME report, the party must submit a request to the DEU within 20 days of receiving the supplemental report, accompanied by documentation of the supplemental request letter and proof of service on the opposing party.<sup>[12]</sup> Failure to meet this 20-day window may result in the DEU declining to issue a supplemental rating, requiring either a written request to the Administrative Director or a petition to a Workers' Compensation Judge to compel a supplemental rating determination.<sup>[3][12]</sup>

### C. Post-Rating Supplemental Reports and Objections to Summary Ratings

After the DEU issues an initial summary rating determination, injured workers and claims administrators have distinct opportunities to challenge or modify the rating. Labor Code Section 4061(g) permits requests for reconsideration of summary ratings on limited grounds: (1) the QME/PTP failed to address all issues, (2) the QME/PTP failed to completely address issues, (3) evaluation procedures were not followed, or (4) the rating was incorrectly calculated.<sup>[37]</sup>

Additionally, California Code of Regulations Section 37 provides a pathway for requesting factual corrections to QME reports within 30 days of receipt.<sup>[11][14]</sup> These correction requests are distinct from supplemental report requests and do not require new medical records; they address only verifiable factual errors in the report.<sup>[11][14]</sup>

## XIII. EMERGING ISSUES AND RECENT DEVELOPMENTS IN SUPPLEMENTAL REPORTING PRACTICE

### A. DWC Enforcement Intensification (2024-2026)

The Division of Workers' Compensation has substantially intensified enforcement of supplemental report deadline compliance since late 2024. The DWC Medical Unit has issued written warnings to QMEs and

AMEs regarding "possible enforcement actions" for late supplemental report submissions, and has begun more aggressive monitoring of evaluator compliance patterns.[2][5] This intensification reflects DWC recognition that deadline violations undermine the efficiency and integrity of the workers' compensation system.

Practitioners should assume that evaluators are increasingly aware of deadline requirements and enforcement risks, which may result in more conservative evaluator positions on supplemental requests. Evaluators facing deadline pressures may be less willing to undertake supplemental reporting that they view as expanding scope beyond the original evaluation.[2][5]

#### B. Fee Schedule Implications and Billing Disputes

The April 1, 2021 medical-legal fee schedule revision established distinct billing codes and flat fees for supplemental reports (ML-203 at \$650.00 plus \$3.00 per page beyond 50 pages).[26][48] This structure has created new disputes regarding page count methodology and billing for duplicate records reviewed in supplemental reports.[26][48][48] When a supplemental request provides records that were previously reviewed by the evaluator, the question arises whether the evaluator can bill for those previously-reviewed pages as part of the supplemental report fee.[26][48][48]

The regulation addresses only newly-reviewed records beyond 50 pages; it does not explicitly address billing for duplicate pages or records previously reviewed in the initial evaluation.[26][48][48] Billing disputes over this issue have proliferated, with insurers increasingly objecting to supplemental bills that include charges for pages in the 50+ range when portions of those pages constitute duplicates of initial review pages.[26][48][48]

#### C. Apportionment Case Law Evolution

Recent appellate decisions have refined the standards for supplemental reports addressing apportionment determinations. The case law makes clear that supplemental requests can be strategically used to address apportionment deficiencies, but must be grounded in either new medical records providing additional causation evidence or genuine clarification of ambiguous apportionment methodology.[44][46] Requests that merely ask an evaluator to reconsider apportionment conclusions on the same records are likely to be denied or to result in supplemental reports that do not substantively alter the evaluator's position.[44][46]

### XIV. RISK MITIGATION STRATEGIES AND BEST PRACTICES

#### A. For Parties Requesting Supplemental Reports

Practitioners requesting supplemental reports should: (1) clearly establish legal grounding in new medical records, omitted requested issues, or genuine clarifications; (2) serve all documentation on the opposing party contemporaneously with submission to the evaluator; (3) maintain meticulous records of service, submission dates, and deadline tracking; (4) avoid advocacy rhetoric that attempts to persuade the evaluator to change opinions on the merits; (5) specifically tailor requests to address particular ambiguities or omissions rather than requesting generalized supplemental opinions; and (6) monitor deadline compliance and timely object if the evaluator fails to meet the 60-day deadline.

#### B. For Parties Resisting Supplemental Reports

Practitioners resisting supplemental report requests should: (1) carefully review the request to identify procedural deficiencies such as lack of service on the opposing party or absence of new medical records; (2) assess whether the request violates the gatekeeping requirement under Section 36(e) for unrepresented workers; (3) submit timely objections to the evaluator and the requesting party if the request lacks legal grounding; (4) prepare for the possibility that the evaluator will issue a supplemental response despite objections, and plan review strategy accordingly; and (5) if the supplemental report is later issued and deemed deficient, consider whether requesting a new evaluator is strategically superior to accepting the supplemental opinion.

#### C. For Evaluators Managing Supplemental Requests

Evaluators should: (1) maintain clear calendars tracking all supplemental requests and the 60-day deadline from date of request, not from date of receipt by office staff; (2) decline to issue supplemental reports on topics within the gatekeeping restriction under Section 36(e) for unrepresented workers until the DEU issues

an initial rating; (3) request extension approval from the Medical Director at least 5 days before the original deadline if additional time is needed; (4) document the specific new records reviewed in supplemental reports and maintain page-count declarations as required by the medical-legal fee schedule; and (5) issue supplemental responses that address the specific questions posed rather than revisiting entire initial opinions absent substantive new medical information justifying such revisitation.

## XV. CONCLUSION AND SYNTHESIS

Supplemental medical-legal reports occupy a critical function in California workers' compensation practice, providing a mechanism for addressing new medical information, omitted evaluation issues, and clarifications of ambiguous opinions without requiring new comprehensive evaluations. The procedural framework governing supplemental reports is comprehensively codified in Labor Code Section 4062.3 and California Code of Regulations Section 35, 36, 37, and 38, with additional protections for unrepresented injured workers embedded in Labor Code Section 4061 and Section 36(e).

The distinction between Qualified Medical Evaluators and Agreed Medical Evaluators creates different procedural contexts for supplemental reporting, with unrepresented workers subject to more stringent gatekeeping requirements than represented workers. The mandatory 60-day deadline for supplemental report completion, strictly enforced through potential DWC sanctions and evaluator replacement procedures, creates a non-negotiable procedural constraint that both evaluators and parties must respect.

Strategic use of supplemental reports-whether by requesting them to develop favorable medical evidence or by resisting them to protect established medical findings-requires careful analysis of legal grounding, procedural compliance, representation status, and case timeline considerations. The interaction between supplemental reports and DEU rating procedures adds complexity, particularly in cases involving unrepresented injured workers where the gatekeeping requirement delays supplemental reporting on sensitive issues until after initial disability ratings are issued.

Recent DWC enforcement intensification signals that compliance with supplemental reporting procedures will receive increasing scrutiny, suggesting that practitioners should assume evaluators are increasingly aware of deadline obligations and may resist supplemental requests viewed as expanding evaluation scope beyond reasonable bounds.

Practitioners navigating supplemental report issues should prioritize procedural compliance, clear documentation, and strategic assessment of whether supplemental reports serve the client's interests or constitute a vehicle for adversarial parties to incrementally erode established medical findings.

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